

CRUX[®]

**12 Piece Stainless Steel Cookware Set
Instruction Manual**

Styled for Life
Designed & Engineered in New York City

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12 Piece Stainless Steel Cookware Set

READ ALL INSTRUCTIONS CAREFULLY PRIOR TO USE OR CLEANING

Before using for the first time

Wash cookware thoroughly in warm, soapy water. Dry immediately.

Cooking

- High heat can damage or discolor cookware and overheating might cause food to burn.
- Although handles are designed to stay cool to the touch, the use of potholders is always preferred and recommended.
- Always heat gradually and not abruptly.
- Never submerge or pour cold water on cookware while still hot – this can cause damage.

Cleaning

Although dishwasher safe, handwashing is always recommended to keep the finish looking shiny and clean.

- Use warm soapy water. Always dry immediately to avoid water marks.
- You may soak cookware to remove burnt on food.
- Never use steel wool sponges or other sponges that may scratch. Do not use abrasive cleansers or detergents.
- For stubborn stains, bring 1-part vinegar to 3-parts water to a boil. Remove from heat and let it sit for 30 minutes.
- To avoid undissolved salt stains and pits, add salt only after food begins to cook or after liquids begin to boil.
- Any hard water stains do not alter performance and are purely cosmetic.

Cautions

- Match the size of the bottom of the pan to burner size.
- Do not boil dry. Do not leave pot empty on high heat.
- Use low to medium heat and do not use cookware under a broiler.
- Always use potholders to avoid burns. Handles will heat up if placed in an oven.



Limited 60-day Warranty for Cookware

SENSIO Inc. warrants new CRUX® cookware product to be free from defect in material and workmanship for a period of 60 days from the date of purchase when used with food, non-abrasive liquids (other than detergents) and non-abrasive semi-liquids, providing everything has been used as directed, and not in excess of the indicated amounts.

Limited 60-day Warranty: SENSIO Inc. hereby warrants that for a period of SIXTY DAYS from the date of purchase, this product will be free from defects in material and workmanship. At its sole discretion, SENSIO Inc. will replace the product found to be defective, or issue a refund on the product during the warranty period. The warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. The original sales receipt is required as proof of purchase in order to obtain warranty validation. Retailers selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty. This warranty applies to consumer use only, and is void when the product is used in a commercial or institutional setting.

This 60-day limited warranty does not apply to any product that has become worn, defective, damaged or broken due to abuse, misuse, overloading or tampering, or due to repairs or servicing by a nonapproved third-party vendor. The 60-day limited warranty does not cover incidental or consequential damages of any kind.

Exclusions: The warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use of the product, improper routine maintenance, use contrary to the operating instructions, disassembly, repair, or alteration by anyone. Also, the warranty does not cover Acts of God such as fire, floods, hurricanes, or tornadoes. SENSIO Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, and therefore, the above exclusions or limitations may not apply to you. The warranty covers specific legal rights which may vary by state, province and/or jurisdiction.

The 60-day limited warranty is applicable only to appliances purchased in the United States of America; this supersedes all other express product warranty or guarantee statements. For CRUX® cookware products sold outside of the United States of America, the warranty is the responsibility of the local importer or distributor. This warranty may vary according to all applicable laws and regulations.

How To Obtain Warranty Service: You must contact Customer Service at our toll-free number: 1-866-832- 4843. A Customer Service Representative will attempt to resolve warranty issues over the phone. If the Customer Service Representative is unable to resolve the problem, you will be provided with a case number and asked to return the product to SENSIO Inc. Attach a tag to the product that includes: your name, address, daytime contact telephone number, case number, and description of the problem. Also, include a copy of the original sales receipt. Carefully package the tagged product with the sales receipt, and send it (with shipping and insurance prepaid) to SENSIO Inc.'s address. SENSIO Inc. shall bear no responsibility or liability for the returned product while in transit to SENSIO Inc.'s Customer Service Department.

If warranty service is necessary, please call our Customer service number at 1-866-832-4843 for your next steps.

Thank You for choosing






CRUX

We hope your new
CRUX cookware will add
sleek elegance to your kitchen

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For customer service questions or comments
1-866-832-4843

For Recipes and Cooking tips
cruxkitchen.com

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